

# HANSATON stream remote App User Guide



## Getting started

### Intended use

The HANSATON stream remote App is intended for hearing aids users to adjust certain aspects of HANSATON hearing aids through Android and Apple iOS devices<sup>1</sup>.

### Compatibility information:

⚠ HANSATON sound SHD stream wireless hearing aids are required to use the HANSATON stream remote App.

The HANSATON stream remote App can be used on devices with Bluetooth® Low-Energy (BT-LE) capability and is compatible with iPhone 5s or newer running iOS Version 10.2 or newer.

The HANSATON stream remote App can be used on Google Mobile Services (GMS) certified Android devices supporting Bluetooth 4.2 and Android OS 6.0 or newer.

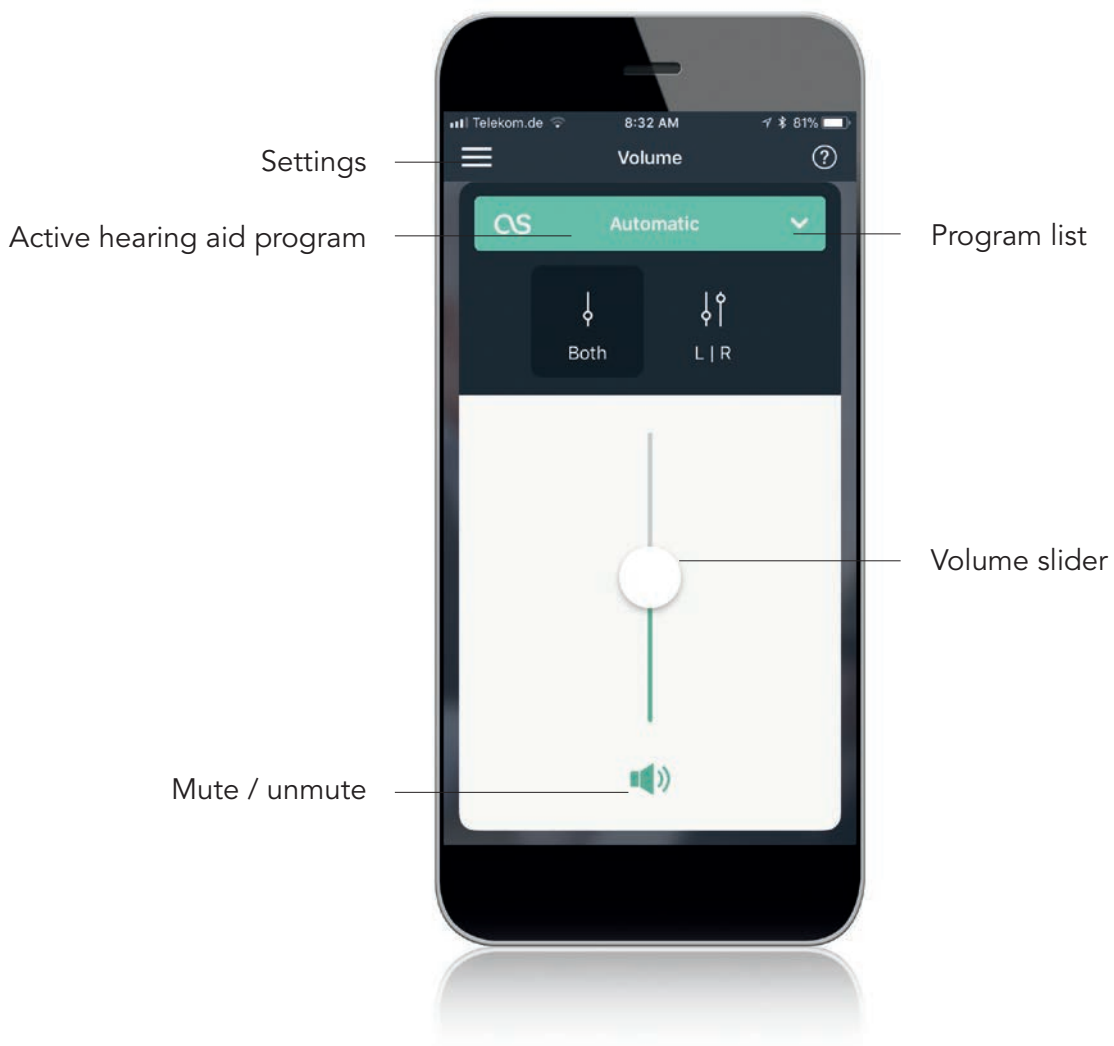
ⓘ Some phones have touch sounds or keypad tones, which could be streamed to the hearing aid(s). To avoid this, go to your phone settings, select sounds and make sure that all touch sounds and keypad tones are deactivated.

<sup>1</sup> Compatible phones: The HANSATON stream remote App can be used only on phones with Bluetooth® low energy technology capability. The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. Apple, the Apple logo, iPhone, and iOS are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google Play, and the Google Play logo are trademarks of Google Inc.

## Contents

App overview .....	4
Privacy policy .....	5
Pairing with hearing aid(s) .....	6
Main screen .....	7
Changing programs on the hearing aid(s).....	8
Settings menu .....	9
Compliance Information.....	10
Information and explanation of symbols.....	11

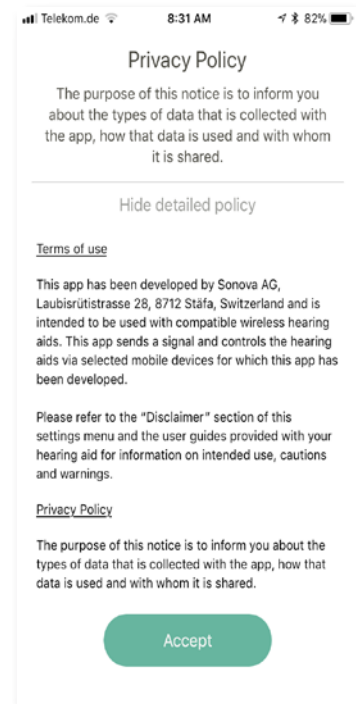
## App overview



# Privacy policy

## Accepting the app privacy policy

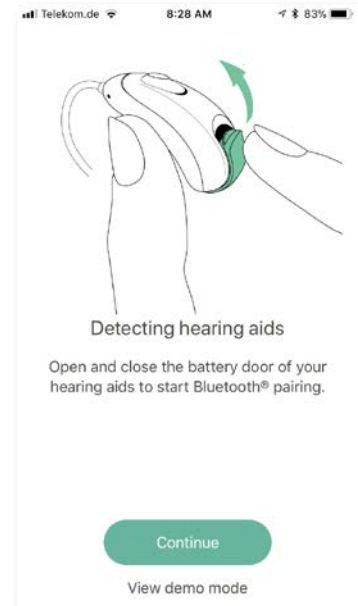
To use the HANSATON stream remote App, you need to accept the privacy policy and the anonymous data analysis of the usage from the app.



## Pairing with hearing aid(s)

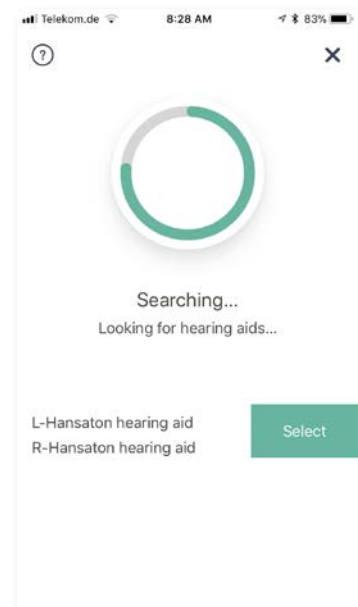
### Detect your hearing aid(s)

- ① To put your hearing aid(s) into pairing mode, open and close the battery door before starting the detection on the app. Maintain a range of maximum 1 meter (3 feet) while pairing.
- ① You can always select the “demo” mode to try the app without connecting a HANSATON hearing aid and get a first impression of the functionalities. In this mode no remote control functionality is available for your hearing aids.



### Select your hearing aid(s)

- ① If more devices have been detected by the app, press the button on your hearing aid and the corresponding device will be highlighted in the app.



## Main screen

### Adjust hearing aid volume

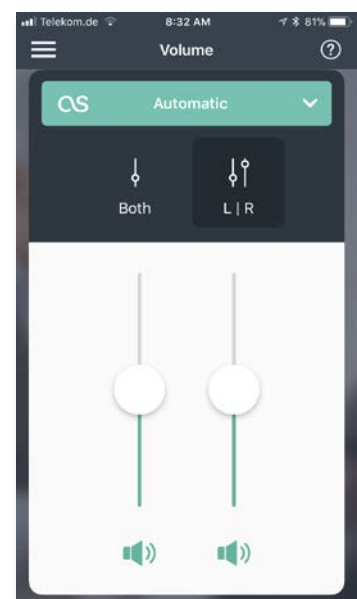
Move the slider up or down to increase or decrease the hearing aid volume on both sides.

Press the mute button below the slider to mute or unmute the hearing aids.




### Split the volume

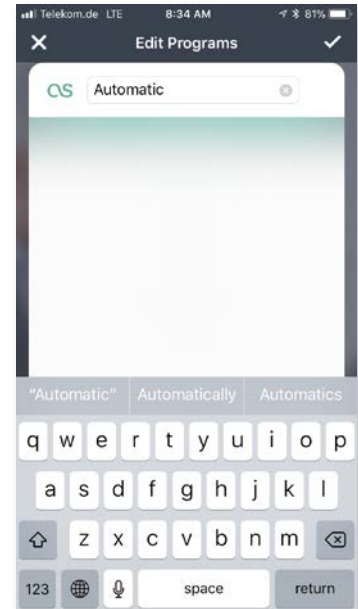
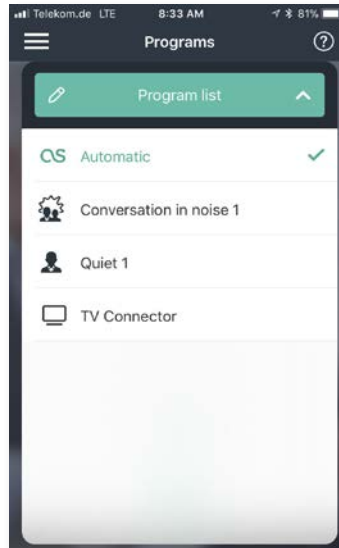
If "Side selection" is turned on in the app settings, a button appears on top of the slider. Press the "L|R" button to control the volume on each hearing aid separately.




## Changing programs on the hearing aid(s)

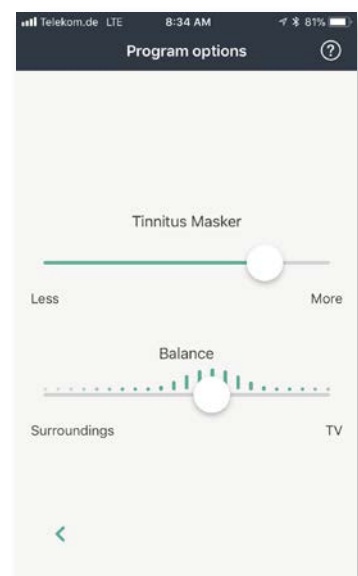
### Select another program

Tap the arrow beside the current program name to see all available programs. Tap the desired program. Tap on the  icon to modify the name of the program.



### Advanced program settings


Further adjustments are available depending on your hearing aid configuration or connected audio sources (TV Connector). Tap the  button at the bottom-right corner to access these options:





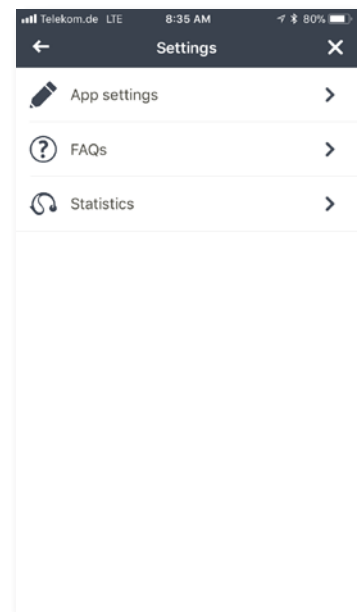
## Settings menu

It will automatically match the language of the phone's operating system. If the phone's language is not supported, the default language is English.

1. Tap the  icon on the main screen to access the settings menu



2. Select "App settings" to access application settings.
3. Select "FAQs" to view frequently asked questions about the app and the hearing aids in the phone's web browser.
4. Select "Statistics" to see average wearing time per day of the connected hearing aids.



## Compliance Information

### Declaration of conformity

Hereby Sonova AG declares that this HANSATON product is in compliance with the essential requirements of the Medical Devices Directive 93/42/EEC. The full text of the Declaration of Conformity can be obtained from the manufacturer or the local HANSATON representative whose address can be taken from the list on <http://www.hansaton.com> (worldwide locations).

- ① If the hearing aids do not respond to the device because of an unusual field disturbance, move away from the disturbing field.
- ① Instructions are available at: [hansaton.de/instr](http://hansaton.de/instr) in Adobe® Acrobat® PDF format. To view them, you must have Adobe Acrobat Reader installed. Visit [Adobe.com](http://Adobe.com) to download.
- ① To obtain a free paper copy of the instructions, please contact your local HANSATON representative. A copy will be sent within 7 days.

## Information and explanation of symbols

---



With the CE symbol, Sonova AG confirms that this HANSATON product – including accessories – meets the requirements of the Medical Devices Directive 93/42/EEC. The numbers after the CE symbol correspond to the code of certified institutions that were consulted under the above-mentioned directives.

---



This symbol indicates that it is important for the user to read and take into account the relevant information in this user guide.

---



This symbol indicates that it is important for the user to pay attention to the relevant warning notices in this user guide.

---



Important information for handling and effective use of the product.

---



Copyright symbol

---



This symbol shall be accompanied by the name and the address of the manufacturer (who are placing this device on the market).

---



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by HANSATON is under license. Other trademarks and trade names are those of their respective owners.

---

 Sonova AG  
Laubisrütistrasse 28  
CH-8712 Stäfa, Switzerland

[www.hansaton.com](http://www.hansaton.com)

  
0459

© 2018 Sonova AG. All rights reserved.